How to Create a TSAC Student Portal Account

1. Go to tn.gov/tsacstudentportal
2. Click Create a Log In

3. A few tips to complete the form…
   - Username must be 6-25 characters; **numbers and letters only**
   - Use first and last names from Social Security Card
   - SSN is your Social Security Number
   - Students should use a **personal email** rather than a school email
   - Passwords can be complicated; our recommendation is to use your school mascot + grad year + special character (e.g. Eagles2024%, Mustangs2024!, Titans2024?)
   - Challenge question answers must be at least **four characters**

4. Once created, click the hyperlink to **login to your account** to complete applications and view your state aid.

*Please call the call center at 800-342-1663 between 8:00a – 4:30p CT for login assistance.*
How to Complete TN Promise Application

1. Go to tn.gov/tsacstudentportal and login to your account.

2. Click **Apply** and select **Tennessee Promise Scholarship Award 2024 – 2025**.

3. A few tips to complete the application...
   - Students should report their personal email rather than a school email.
   - Report your parent’s phone number and parent’s email address.
   - If undecided about college, select a local community college or TCAT; you can update the college later.

4. Once submitted, click **done** and you will return to the **Financial Aid Summary** screen where you will see your Promise scholarship as **Application Received**.

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