DEG Step-by-Step Webinar Meeting FAQ

Q1: Is there any chance we could move to an even dollar award for dual enrollment? Even backing down to 538 is better than an uneven amount.

A change in the annual DEG award amounts will require legislative action as the amounts are regulatory and determined based on the average tuition established annually by TBR for in-state students at community colleges and TCAT schools, plus an additional dual enrollment access fee of five percent (5%) of the average tuition.

Q2: Is it possible to have consortium funds sent to the Host institution; in lieu of all funds going to the home institution?

Yes. The goal is to develop a process in FAST which will allow multiple institutions access to certify the same dual enrolled student for the same term but in the order institutions appear on the student's DEG application. We will keep the financial aid community posted on the developments.

Q3: Please explain how an employee discount might affect a student's DEG. Are DE students/families eligible to receive the discount or is it specific institutions that allow the discount?

The dual enrollment grant award amount cannot be awarded beyond the student's tuition cost. It could be that employee waivers and teacher's discounts are applied towards the student's cost of tuition first and the remainder of the tuition cost can be further reduced when applying the DEG.

Q4: Is there a report to balance all students who were certified but have not been selected for "ready to pay"?

Yes. The Application Report can be generated and filtered by the Term Payment Status to identify students in a "Ready to Pay" status.

Q5: Can the student update his/her name?

No. Due to compliance restrictions associated with the student portal account, email TSAC to have the student's application record updated. We will update the student's name on the application, delete the student's portal account, and have the student re-register for a new account under the correct name.

Q6:   Does it matter if a student's grants are certified out of order?

Yes, it may matter. Since the DEG amounts for courses 1-5 are different from the award amounts for courses 6-10, certifying courses #5 & #6 may pose a problem for schools when students are dual enrolled at multiple institutions and paid adjustments are needed when the courses are certified out of order. Whenever this occurs, contact Jana McCall to establish a solution between the institutions.

Q7:   Can students take two dual enrollment courses through one institution?

Yes. Student may take multiple courses in a single term at a single institution.

Q8:   Will DEG cover the increased tuition charge for 23-24 AY? Will there be any new communication to the schools/colleges about the increase to the DEG?

Yes. The grant award amount for courses 1 – 5 will change when the annual tuition rates are established by TBR. As soon as we (TSAC) receive the new tuition rates, we will communicate the new DEG award amounts via TSAC Announcements.

Q9:   When does certification open for Fall 2023?

Fall certification opens July 15th.

Q10:   Is the only way you can tell what previous institutions a student received DEG is to look at their payment history?

Yes. Viewing the transaction history for any academic year is the only way to see when a student has been paid. However, the DEG Application Report will identify the total number of courses a student has been paid.

Q11:   Did it get approved for HS sophomores to receive DEG?

SB 842 / HB 1075 did not pass out of the state Senate and House chambers. Although high school freshmen – seniors may qualify for DEG at TCAT schools, only high school juniors and seniors may qualify for DEG at 2-year & 4-year institutions.

Q12:   If a student is taking both credit and TCAT classes at the same institution, even though TCAT is considered separate, is the consortium still required if there is one person that processes DEG for both Credit and TCAT at that specific institution?

The only institution that this would apply to, currently, is Chattanooga State & TCAT Chattanooga. Therefore, TSAC would not require a consortium agreement when determining a student's continued academic progress between Chattanooga State and TCAT Chattanooga.

Q13:   When will Batch Certification in FAST be available for the DEG?

We have worked on the "download" portion and had started the "upload" portion. Hopefully we'll be able to get back to it later in the fall, but other legislative changes and FAFSA updates have taken precedence at this time.

> Q13b: Will this be available if you are not a Banner school?
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> **Yes. When it becomes available, the upload/download process will be for both Banner and non-Banner users. TSAC will provide a flat file layout for the school's IT department to use for internal system development.**